

## **PRIVACY POLICY**

**Please review the following terms and indicate your agreement below.**

### **1. ACCEPTANCE OF TERMS AND CONDITIONS.**

[www.hettech.com](http://www.hettech.com) and [www.HalalGuide.eu](http://www.HalalGuide.eu) welcomes you. HET- INSTITUTE OF HALAL “Quality Control” provides its service to you, subject to the following Terms and Conditions of Service (“TCOS”), which may be updated by us from time to time without notice to you. You can review the most current version of the TCOS at any time at: <http://www.hettech.com> and <http://www.halalguide.eu>

1.1 Agree and ACCEPTANCE OF TERMS AND CONDITIONS of Islamic Law “Sharia” on Halal Standard including specific process, products, materials and sanitation of the production process, and Halal Quality Control. By using our service on this site, you agree to the Terms of Use and Privacy Policy

#### **1.2.1 Halal Standards-Malaysia “MS”**

HET- INSTITUTE OF HALAL “Quality Control” Has permission to using MS HALAL STANDARDS.

Malaysia has been a pioneer in the development of Halal standards and to date the published Malaysian Standards on Halal are described as follows

1.2. A. (MS 1500:2009) HALAL FOOD: PRODUCTION, PREPARATION, HANDLING AND STORAGE –GENERAL GUIDE.

1.2. B. (MS 2424:2012) HALAL PHARMACEUTICALS – GENERAL GUIDE.

1.2. C. (MS 2200: PART 1:2008) ISLAMIC CONSUMER GOODS – PART 1: COSMETIC AND PERSONAL CARE – GENERAL GUIDELINES.

1.2. D. (MS 2400-1:2010) HALALAN-TOYYIBAN ASSURANCE PIPELINE – PART 1: MANAGEMENT SYSTEM REQUIREMENTS FOR TRANSPORTATION OF GOODS AND/OR CARGO CHAIN SERVICES

1.2. E. (MS 2400-2:2010) HALALAN-TYYIIBAN ASSURANCE PIPELINE – PART 2: MANAGEMENT SYSTEM REQUIREMENTS FOR WAREHOUSING AND RELATED ACTIVITIES

1.2. F. (MS 2400-3:2010) HALALAN-TOYYIBAN ASSURANCE PIPELINE – PART 3: MANAGEMENT SYSTEM REQUIREMENTS FOR RETAILING.

MS outlines the meaning and explanation of terms adopted in the standards relating to Islam and halal mainly derived from Arabic terms. This MS is also intended to illustrate the principles of the Islamic context.

This Malaysian Standard is provided for the purpose of uniformity in understanding the use of words included in the promotion and use of Islam and halal standards was developed

under the Malaysian Standard Development System, under the wing of Department of Standardization Malaysia (DSM), Ministry of Science, Technology and Innovation.

1.3 Agree to allow officers from HET-INSTITUTE OF HALAL to carry out an audit/inspection on its Quality Control at any time minimum 2 times in the year.

1.4 Arrange for an audit/inspection of the facility in order that HET-IOH may review the process, products, materials and sanitation of the production process.

1.5 Negotiate an agreement including the fees involved. Supervision fees vary depending on the number and complexity of the products to be certified and breadth of market coverage.

#### 1.6 Halal Certification and Halal Logo

Based on the above mentioned steps, once the company's certification has been confirmed and authorized, we will issue a halal certificate. The certified products will be managed and controlled by a specific serial number issued from our association. Please use and keep the certificate safely as a proof of your certified product. The certificate will not be re-issued. Moreover, for the authentication of the certified products, we will provide you with the halal logo which will be printed directly on the packaging. The printing of the logo is necessary for the Muslim consumers to assure them the safety and security of the product they are buying.

To avoid the abuse of the certificate of conformity and the logo, we will not publish the documents on the website but we will send them in total confidentiality to the certified companies.

1.6 A. Complete an application for Halal e-Certification and Supervision. Apply Online.

1.6 B. Provide the required information, such as specification data sheets, labels, flow charts, cleaning procedures, etc.

1.6 C. A Halal Certificate is issued for either one year or for each batch produced depending on the type of product.

#### 1.7 PRODUCT TESTING

Product Lab tests should be conducted by any government laboratories or approved private laboratories.

### 2. DESCRIPTION OF SERVICE

HET-INSTITUTE OF HALAL provides users to register account manage account and register product to get e-Certificate on Halal from HET-INSTITUTE OF "Quality Control". We provide the following services:

#### 2.1 e-CERTIFICATE ONLINE SERVICE

Business owners who are interested in applying for the Halal Certificate, namely for Product & Consumer Goods Application, Food Premises Application, Slaughter House Application,

Additional Product Application, Premises / Menu Application, Renewal Application etc. may apply on-line. All information may be updated after registration.

2.2 Reputable consultancy, certification, accreditation, auditing and training programs to the food, beverage, pharmaceutical, healthcare and cosmetic industries, as well as catering sectors including the HALAL Restaurant as on [www.halalguide.eu](http://www.halalguide.eu)

2.3 Assisting consumers with enquiries of Halal about current Halal industry trends through a variety of mediums regarding Halal

2.3 Producing educational material and training seminars for the worker on Islamic dietary laws and practices

### 3. YOUR REGISTRATION ONLINE

In consideration of your use of the Service, you represent that you are of legal age to form a binding contract and are not a person barred from receiving services under the laws of the DENMARK or other applicable jurisdiction.

You also agree to:

3.1 Provide true, accurate, current and complete information about yourself as prompted by the Service's registration form (such information being the "Registration Data") and

3.2 Maintain and promptly update the Registration Data to keep it true, accurate, current and complete.

### 3.3 MEMBER ACCOUNT, PASSWORD AND SECURITY

You will receive a password and account designation upon completing the Service's registration process. You are responsible for maintaining the confidentiality of the password and account, and are fully responsible for all activities that occur under your password or account.

You also agree to

3.3 A. Immediately notify HET-IOH of any unauthorized use of your password or account or any other breach of security.

3.4 B. Ensure that you exit from your account at the end of each session. HET-IOH cannot and will not be liable for any loss or damage arising from your failure to comply with this Section 3.

If you provide any information that is untrue, inaccurate, not current or incomplete, or HET-IOH has reasonable grounds to suspect that such information is untrue, inaccurate, not current or incomplete, HET-IOH has the right to suspend or terminate your account and refuse any and all current or future use of the Service.

#### 4. Fees and Charges

The fee imposed for halal certification is valid for the duration of one (1) years. Any delay in payment will affect the Halal inspection visit process conducted on factory / food premise / slaughter house.

4.1 Payment is imposed on every renewal application.

4.2 The application for additional product after the Halal Validation Certificate has been issued will be imposed a fee as stated in Item 1.6.C.

4.3 Payment must be made in bank draft, certified check, made payable to HET-INSTITUTE OF HALAL

4.4 All payment made is not refundable.

#### 5. [www.hettech.com](http://www.hettech.com) and [www.halalguide.eu](http://www.halalguide.eu) PRIVACY POLICY

#### 6. Trademarks.

The trademarks, logos and service marks (“Marks”) displayed on this Web Site are the property of HET-IOH and HalalGuide.eu or other third parties. Users are not permitted to use these Marks without the prior written consent of HET-IOH or such third party which may own the Mark. “HET-IOH” is a registered trademark of HET-IOH and/or its affiliates.

#### 7. TERMINATION

You agree that HET-IOH may, under certain circumstances and without prior notice, immediately terminate your HET-IOH

#### 8. DEALINGS WITH ADVERTISERS

Your correspondence or business dealings with, or participation in promotions of, advertisers found on or through the Service, including payment and delivery of related goods or services, and any other terms, conditions, warranties or representations associated with such dealings, are solely between you and such advertiser. You agree that HDV shall not be responsible or liable for any loss or damage of any sort incurred as the result of any such dealings or as the result of the presence of such advertisers on the Service.

#### 9. LINKS

#### 10. VIOLATIONS

Please report any violations of the TOS to our Customer Care.

#### 11. Governing Law/ Jurisdiction

11. 1 Disputes shall be settled in accordance with Danish Law, excluding Danish conflict of law rules. (Nor envoi)